

AMENDED COMPLAINT

EXHIBIT B

EXHIBIT B

(1 of 5)

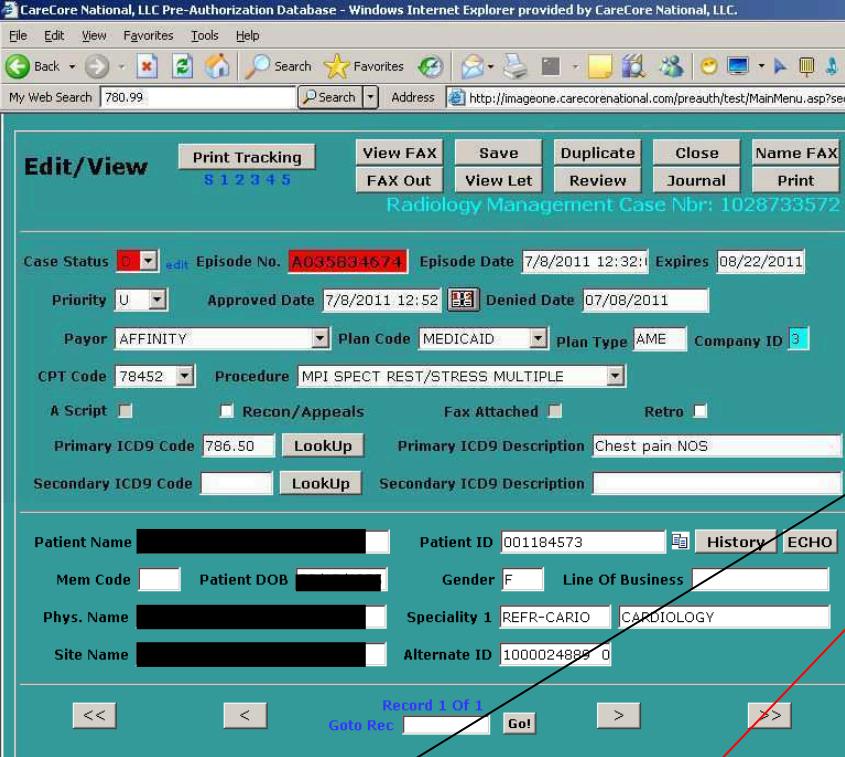
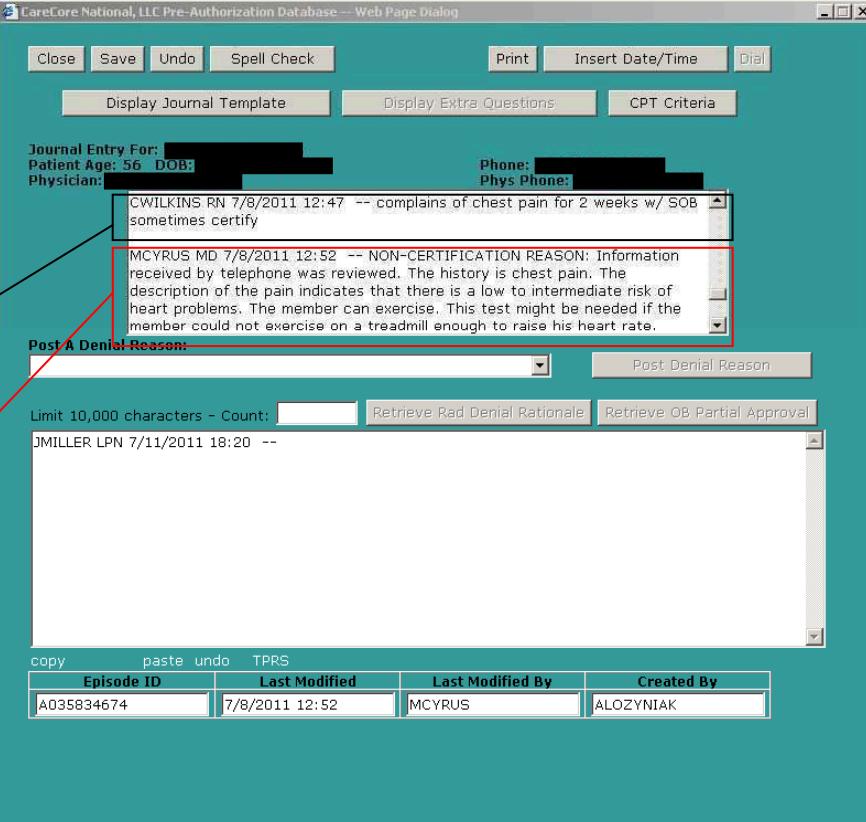
|  <p>1. Clinical Reviewer/nurse "RN" certifies case for approval (i.e. Pads) at 12:47 PM.</p> |  <p>2. Medical Director/physician "MD" reverses approval and provides "NON-CERTIFICATION REASON at 12:52 PM.</p> <p>CWILKINS RN 7/8/2011 12:47 -- complains of chest pain for 2 weeks w/ SOB sometimes certify</p> <p>MCYRUS MD 7/8/2011 12:52 -- NON-CERTIFICATION REASON: Information received by telephone was reviewed. The history is chest pain. The description of the pain indicates that there is a low to intermediate risk of heart problems. The member can exercise. This test might be needed if the member could not exercise on a treadmill enough to raise his heart rate.</p> <p>Post A Denial Reason:</p> <p>Limit 10,000 characters - Count: [REDACTED] Retrieve Rad Denial Rationale Retrieve OB Partial Approval</p> <p>JMILLER LPN 7/11/2011 18:20 --</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th style="width: 10%;">copy</th> <th style="width: 10%;">paste</th> <th style="width: 10%;">undo</th> <th style="width: 10%;">TPRS</th> <th style="width: 10%;">Episode ID</th> <th style="width: 10%;">Last Modified</th> <th style="width: 10%;">Last Modified By</th> <th style="width: 10%;">Created By</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td>AD35834674</td> <td>7/8/2011 12:52</td> <td>MCYRUS</td> <td>ALOZYNIAK</td> </tr> </tbody> </table> | copy | paste | undo | TPRS | Episode ID | Last Modified | Last Modified By | Created By | | | | | AD35834674 | 7/8/2011 12:52 | MCYRUS | ALOZYNIAK |
|--|--|------|-------|------------|----------------|------------------|---------------|------------------|------------|--|--|--|--|------------|----------------|--------|-----------|
| copy | paste | undo | TPRS | Episode ID | Last Modified | Last Modified By | Created By | | | | | | | | | | |
| | | | | AD35834674 | 7/8/2011 12:52 | MCYRUS | ALOZYNIAK | | | | | | | | | | |

EXHIBIT B
(2 of 5)

| <p>CareCore National, LLC Pre-Authorization Database - Windows Internet Explorer provided by CareCore National, LLC.</p> <p>File Edit View Favorites Tools Help</p> <p>Back Search Address http://imageone.carecorenational.com/preauth/test/MainMenu.asp?sectionid=1010&browserv=NY5412&pageval=43258&pageid=5148&testside=N</p> <p>Edit/View Print Tracking View FAX Save Duplicate Close Name FAX S 1 2 3 4 5 FAX Out View Let Review Journal Print</p> <p>Radiology Management Case Nbr: 1028733572</p> <p>Case Status <input type="button" value="edit"/> Episode No. A035834674 Episode Date 7/8/2011 12:32:1 Expires 08/22/2011</p> <p>Priority U Approved Date 7/8/2011 12:52 <input checked="" type="checkbox"/> Denied Date 07/08/2011</p> <p>Payor AFFINITY Plan Code MEDICAID Plan Type AME Company ID 3</p> <p>CPT Code 78452 Procedure MPI SPECT REST/STRESS MULTIPLE</p> <p>A Script <input type="checkbox"/> Recon/Appeals Fax Attached <input type="checkbox"/> Retro <input type="checkbox"/></p> <p>Primary ICD9 Code 786.50 <input type="button" value="LookUp"/> Primary ICD9 Description Chest pain NOS</p> <p>Secondary ICD9 Code <input type="button" value="LookUp"/> Secondary ICD9 Description</p> <p>Patient Name <input type="text"/> Patient ID 001184573 <input type="button" value="History"/> <input type="button" value="ECHO"/></p> <p>Mem Code <input type="text"/> Patient DOB <input type="text"/> Gender F Line Of Business <input type="text"/></p> <p>Phys. Name <input type="text"/> Speciality 1 REFR-CARIO CARDIOLOGY</p> <p>Site Name <input type="text"/> Alternate ID 1000024889 0</p> <p><< < > >> Record 1 Of 1 Goto Rec <input type="button" value="Go!"/></p> | <p>CareCore National, LLC Pre-Authorization Database -- Web Page Dialog</p> <p>Close Save Undo Spell Check Print Insert Date/Time Dial</p> <p>Display Journal Template Display Extra Questions CPT Criteria</p> <p>Journal Entry For: [REDACTED] Patient Age: 56 DOB: [REDACTED] Phone: [REDACTED] Physician: [REDACTED] Phys Phone: [REDACTED]</p> <p>member could not exercise on a treadmill enough to raise his heart rate. Another reason this test might be needed is an electrocardiogram (EKG or tracing of heart activity) (recording of heart function) that had a finding prevents a routine exercise stress test (walking on a treadmill while recording an electrocardiogram (EKG or tracing of heart activity)) to be unreliable or if the exercise stress test was abnormal. This test might also be needed if the member was taking a heart medicine called Digoxin.</p> <p>Post A Denial Reason: <input type="button" value="Post Denial Reason"/></p> <p>Limit 10,000 characters - Count: <input type="text"/> Retrieve Rad Denial Rationale Retrieve QB Partial Approval</p> <p>JMILLER LPN 7/11/2011 18:20 --</p> <p>copy paste undo TPRS</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Episode ID</th> <th>Last Modified</th> <th>Last Modified By</th> <th>Created By</th> </tr> </thead> <tbody> <tr> <td>A035834674</td> <td>7/8/2011 12:52</td> <td>MCYRUS</td> <td>ALOZYNIAK</td> </tr> </tbody> </table> | Episode ID | Last Modified | Last Modified By | Created By | A035834674 | 7/8/2011 12:52 | MCYRUS | ALOZYNIAK |
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| Episode ID | Last Modified | Last Modified By | Created By | | | | | | |
| A035834674 | 7/8/2011 12:52 | MCYRUS | ALOZYNIAK | | | | | | |

2 (cont.) Medical Director/physician "MD" reverses approval and provides "NON-CERTIFICATION REASON at 12:52 PM.

EXHIBIT B (3 of 5)

| <p>Edit/View</p> <p style="text-align: center;">Radiology Management Case Nbr: 1028733572</p> <p>Case Status <input type="button" value="edit"/> Episode No. A035834674 Episode Date 7/8/2011 12:32:1 Expires 08/22/2011</p> <p>Priority U Approved Date 7/8/2011 12:52 Denied Date 07/08/2011</p> <p>Payor AFFINITY Plan Code MEDICAID Plan Type AME Company ID 3</p> <p>CPT Code 78452 Procedure MPI SPECT REST/STRESS MULTIPLE</p> <p><input type="checkbox"/> A Script <input type="checkbox"/> Recon/Appeals Fax Attached <input type="checkbox"/> Retro <input type="checkbox"/></p> <p>Primary ICD9 Code 786.50 <input type="button" value="LookUp"/> Primary ICD9 Description Chest pain NOS</p> <p>Secondary ICD9 Code <input type="button" value="LookUp"/> Secondary ICD9 Description <input type="button" value=""/></p> <p>Patient Name <input type="button" value=""/> Patient ID 001184573 <input type="button" value=""/> History <input type="button" value="ECHO"/></p> <p>Mem Code <input type="button" value=""/> Patient DOB <input type="button" value=""/> Gender F Line Of Business <input type="button" value=""/></p> <p>Phys. Name <input type="button" value=""/> Speciality 1 REFR-CARIO CARDIOLOGY</p> <p>Site Name <input type="button" value=""/> Alternate ID 1000024889 0</p> <p style="text-align: center;"><< < Record 1 Of 1 > >></p> | <p>CareCore National, LLC Pre-Authorization Database -- Web Page Dialog</p> <p>Close Save Undo Spell Check Print Insert Date/Time Dial</p> <p>Display Journal Template Display Extra Questions CPT Criteria</p> <p>Journal Entry For: [REDACTED] Patient Age: 56 DOB: [REDACTED] Phone: [REDACTED] Physician: [REDACTED]</p> <p>[REDACTED] an electrocardiogram (EKG or tracing of heart activity)) to be unreliable or if the exercise stress test was abnormal. This test might also be needed if the member was taking a heart medicine called Digoxin.</p> <p>NUANCE_DIALER 07/08/2011 13:35:57 -- Attempting Call</p> <p>NUANCE_DIALER 07/08/2011 13:42:07 -- Member Call Result - Member notification completed</p> <p>Post A Denial Reason: <input type="button" value=""/></p> <p>Limit 10,000 characters - Count: <input type="text"/> Retrieve Rad Denial Rationale Retrieve OB Partial Approval</p> <p>JMILLER LPN 7/11/2011 18:20 --</p> <p style="text-align: center;">copy paste undo TPRS</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Episode ID</th> <th>Last Modified</th> <th>Last Modified By</th> <th>Created By</th> </tr> </thead> <tbody> <tr> <td>A035834674</td> <td>7/8/2011 12:52</td> <td>MCYRUS</td> <td>ALOZYNIAK</td> </tr> </tbody> </table> | Episode ID | Last Modified | Last Modified By | Created By | A035834674 | 7/8/2011 12:52 | MCYRUS | ALOZYNIAK |
|---|--|------------------|------------------|------------------|------------|-------------------|-----------------------|---------------|------------------|
| Episode ID | Last Modified | Last Modified By | Created By | | | | | | |
| A035834674 | 7/8/2011 12:52 | MCYRUS | ALOZYNIAK | | | | | | |

2 (cont.) Medical Director/physician "MD" reverses approval and provides "NON-CERTIFICATION REASON at 12:52 PM.

EXHIBIT B
(4 of 5)

| <p>CareCore National, LLC Pre-Authorization Database - Windows Internet Explorer provided by CareCore National, LLC.</p> <p>File Edit View Favorites Tools Help</p> <p>Back Search Address http://imageone.carecorenational.com/preauth/test/MainMenu.asp?sectionid=1010&browserv=NY5412&pageval=4325&pageid=5148&testside=N</p> <p>Edit/View Print Tracking S 1 2 3 4 5 View FAX Save Duplicate Close Name FAX FAX Out View Let Review Journal Print</p> <p>Radiology Management Case Nbr: 1028733572</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 15%;">Entry Date</th> <th style="width: 40%;">Comment</th> <th style="width: 15%;">Case Status</th> <th style="width: 30%;">UserID</th> </tr> </thead> <tbody> <tr><td>7/8/2011 12:35:11 PM</td><td>Please provide all necessary clinical information.</td><td>N</td><td>ALOZYNIAK-INTAKE</td></tr> <tr><td>7/8/2011 12:35:11 PM</td><td>PhysPh:([REDACTED]) PhysFax:([REDACTED])</td><td>N</td><td>ALOZYNIAK-INTAKE</td></tr> <tr><td>7/8/2011 12:37:47 PM</td><td>Pathway review Result in N status</td><td>N</td><td>ATYLER-RN</td></tr> <tr><td>7/8/2011 12:42:09 PM</td><td>Journal entry made by ATYLER.</td><td>N</td><td>ATYLER-RN</td></tr> <tr><td>7/8/2011 12:42:18 PM</td><td>Priority has been changed from R to U</td><td>O</td><td>ATYLER-RN</td></tr> <tr><td>7/8/2011 12:42:18 PM</td><td>ATYLER manually changed the status to O</td><td>O</td><td>ATYLER-RN</td></tr> <tr><td>7/8/2011 12:42:18 PM</td><td>The case has been saved by the user</td><td>O</td><td>ATYLER-RN</td></tr> <tr><td>7/8/2011 12:52:10 PM</td><td>Journal entry made by CWILKINS.</td><td>O</td><td>CWILKINS-RN</td></tr> <tr><td>7/8/2011 12:52:16 PM</td><td>CWILKINS manually changed the status to A</td><td>A</td><td>CWILKINS-RN</td></tr> <tr><td>7/8/2011 12:52:16 PM</td><td>The case has been saved by the user</td><td>A</td><td>CWILKINS-RN</td></tr> <tr><td>7/8/2011 12:52:19 PM</td><td>Journal entry made by MCYRUS.</td><td>A</td><td>MCYRUS-MD</td></tr> <tr><td>7/8/2011 12:52:19 PM</td><td>PhysPh:([REDACTED]) PhysFax:([REDACTED])</td><td>D</td><td>MCYRUS-MD</td></tr> <tr><td>7/8/2011 1:00:07 PM</td><td>KFIORLETTI has placed the Denial Letter into the Auto Noncert Fax Queue.</td><td>D</td><td>KFIORLETTI-NONCLINICAL</td></tr> <tr><td>7/8/2011 1:00:17 PM</td><td>A AFF13204 - Medicaid Denial PHYS document has been sent by KFIORLETTI.</td><td>D</td><td>DocGen-</td></tr> <tr><td>7/8/2011 1:00:17 PM</td><td>A AFF13203 - Medicaid Denial MBR document has been sent by KFIORLETTI.</td><td>D</td><td>DocGen-</td></tr> </tbody> </table> <p><< < > >> Record 1 Of 1 Get Rec Go!</p> <p>Case Status Page logging date and time of Journal Entries.</p> | Entry Date | Comment | Case Status | UserID | 7/8/2011 12:35:11 PM | Please provide all necessary clinical information. | N | ALOZYNIAK-INTAKE | 7/8/2011 12:35:11 PM | PhysPh:([REDACTED]) PhysFax:([REDACTED]) | N | ALOZYNIAK-INTAKE | 7/8/2011 12:37:47 PM | Pathway review Result in N status | N | ATYLER-RN | 7/8/2011 12:42:09 PM | Journal entry made by ATYLER. | N | ATYLER-RN | 7/8/2011 12:42:18 PM | Priority has been changed from R to U | O | ATYLER-RN | 7/8/2011 12:42:18 PM | ATYLER manually changed the status to O | O | ATYLER-RN | 7/8/2011 12:42:18 PM | The case has been saved by the user | O | ATYLER-RN | 7/8/2011 12:52:10 PM | Journal entry made by CWILKINS. | O | CWILKINS-RN | 7/8/2011 12:52:16 PM | CWILKINS manually changed the status to A | A | CWILKINS-RN | 7/8/2011 12:52:16 PM | The case has been saved by the user | A | CWILKINS-RN | 7/8/2011 12:52:19 PM | Journal entry made by MCYRUS. | A | MCYRUS-MD | 7/8/2011 12:52:19 PM | PhysPh:([REDACTED]) PhysFax:([REDACTED]) | D | MCYRUS-MD | 7/8/2011 1:00:07 PM | KFIORLETTI has placed the Denial Letter into the Auto Noncert Fax Queue. | D | KFIORLETTI-NONCLINICAL | 7/8/2011 1:00:17 PM | A AFF13204 - Medicaid Denial PHYS document has been sent by KFIORLETTI. | D | DocGen- | 7/8/2011 1:00:17 PM | A AFF13203 - Medicaid Denial MBR document has been sent by KFIORLETTI. | D | DocGen- | <p>CareCore National, LLC Pre-Authorization Database -- Web Page Dialog</p> <p>Close Save Undo Spell Check Print Insert Date/Time Dial</p> <p>Display Journal Template Display Extra Questions CPT Criteria</p> <p>Journal Entry For: [REDACTED] Patient Age: 56 DOB: [REDACTED] Phone: [REDACTED] Physician: [REDACTED] CWILKINS RN 7/8/2011 12:47 -- complains of chest pain for 2 weeks w/ SOB sometimes certify</p> <p>MCYRUS MD 7/8/2011 12:52 -- NON-CERTIFICATION REASON: Information received by telephone was reviewed. The history is chest pain. The description of the pain indicates that there is a low to intermediate risk of heart problems. The member can exercise. This test might be needed if the member could not exercise on a treadmill enough to raise his heart rate.</p> <p>Post A Denial Reason:</p> <p>Limit 10,000 characters - Count: [REDACTED] Post Denial Reason</p> <p>JMILLER LPN 7/11/2011 18:27 --</p> <p>copy paste undo TPRS</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;">Episode ID</th> <th style="width: 25%;">Last Modified</th> <th style="width: 25%;">Last Modified By</th> <th style="width: 25%;">Created By</th> </tr> </thead> <tbody> <tr><td>AD35834674</td><td>7/8/2011 12:52</td><td>MCYRUS</td><td>ALOZYNIAK</td></tr> </tbody> </table> | Episode ID | Last Modified | Last Modified By | Created By | AD35834674 | 7/8/2011 12:52 | MCYRUS | ALOZYNIAK |
|--|--|------------------|------------------------|--------|----------------------|--|---|------------------|----------------------|--|---|------------------|----------------------|-----------------------------------|---|-----------|----------------------|-------------------------------|---|-----------|----------------------|---------------------------------------|---|-----------|----------------------|---|---|-----------|----------------------|-------------------------------------|---|-----------|----------------------|---------------------------------|---|-------------|----------------------|---|---|-------------|----------------------|-------------------------------------|---|-------------|----------------------|-------------------------------|---|-----------|----------------------|--|---|-----------|---------------------|--|---|------------------------|---------------------|---|---|---------|---------------------|--|---|---------|---|------------|---------------|------------------|------------|------------|----------------|--------|-----------|
| Entry Date | Comment | Case Status | UserID | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 12:35:11 PM | Please provide all necessary clinical information. | N | ALOZYNIAK-INTAKE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 12:35:11 PM | PhysPh:([REDACTED]) PhysFax:([REDACTED]) | N | ALOZYNIAK-INTAKE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 12:37:47 PM | Pathway review Result in N status | N | ATYLER-RN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 12:42:09 PM | Journal entry made by ATYLER. | N | ATYLER-RN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 12:42:18 PM | Priority has been changed from R to U | O | ATYLER-RN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 12:42:18 PM | ATYLER manually changed the status to O | O | ATYLER-RN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 12:42:18 PM | The case has been saved by the user | O | ATYLER-RN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 12:52:10 PM | Journal entry made by CWILKINS. | O | CWILKINS-RN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 12:52:16 PM | CWILKINS manually changed the status to A | A | CWILKINS-RN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 12:52:16 PM | The case has been saved by the user | A | CWILKINS-RN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 12:52:19 PM | Journal entry made by MCYRUS. | A | MCYRUS-MD | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 12:52:19 PM | PhysPh:([REDACTED]) PhysFax:([REDACTED]) | D | MCYRUS-MD | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 1:00:07 PM | KFIORLETTI has placed the Denial Letter into the Auto Noncert Fax Queue. | D | KFIORLETTI-NONCLINICAL | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 1:00:17 PM | A AFF13204 - Medicaid Denial PHYS document has been sent by KFIORLETTI. | D | DocGen- | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7/8/2011 1:00:17 PM | A AFF13203 - Medicaid Denial MBR document has been sent by KFIORLETTI. | D | DocGen- | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Episode ID | Last Modified | Last Modified By | Created By | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AD35834674 | 7/8/2011 12:52 | MCYRUS | ALOZYNIAK | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

EXHIBIT B
(5 of 5)

CareCore National, LLC Pre-Authorization Database - Windows Internet Explorer provided by CareCore National, LLC.

The screenshot shows a database interface with the following header buttons: File, Edit, View, Favorites, Tools, Help, Back, Forward, Stop, Home, Search, Favorites, Favorites, Mail, Print, Save, Duplicate, Close, Name FAX, Print Tracking, S 1 2 3 4 5, View FAX, FAX Out, View Let, Review, Journal, and Print. Below the header is a search bar and address bar. The main area displays a table with the following data:

| Entry Date | Comment | Case Status | User ID |
|----------------------|--|-------------|------------------------|
| 7/8/2011 12:35:11 PM | Please provide all necessary clinical information. | N | ALOZYNIAK-INTAKE |
| 7/8/2011 12:35:11 PM | PhysPh:([REDACTED]) PhysFax:([REDACTED]) | N | ALOZYNIAK-INTAKE |
| 7/8/2011 12:37:47 PM | Pathway review Result in N status | N | ATYLER-RN |
| 7/8/2011 12:42:09 PM | Journal entry made by ATYLER. | N | ATYLER-RN |
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| 7/8/2011 12:42:18 PM | ATYLER manually changed the status to O | O | ATYLER-RN |
| 7/8/2011 12:42:18 PM | The case has been saved by the user | O | ATYLER-RN |
| 7/8/2011 12:52:10 PM | Journal entry made by CWILKINS | O | CWILKINS-RN |
| 7/8/2011 12:52:16 PM | CWILKINS manually changed the status to A | A | CWILKINS-RN |
| 7/8/2011 12:52:16 PM | The case has been saved by the user | A | CWILKINS-RN |
| 7/8/2011 12:52:19 PM | Journal entry made by MCYRUS. | A | MCYRUS-MD |
| 7/8/2011 12:52:19 PM | PhysPh:([REDACTED]) PhysFax:([REDACTED]) | D | MCYRUS-MD |
| 7/8/2011 1:00:07 PM | KFIORLETTI has placed the Denial Letter into the Auto Noncert Fax Queue. | D | KFIORLETTI-NONCLINICAL |
| 7/8/2011 1:00:17 PM | A AFFI3204 - Medicaid Denial PHYS document has been sent by KFIORLETTI. | D | DocGen- |
| 7/8/2011 1:00:17 PM | A AFFI3203 - Medicaid Denial MPK document has been sent by KFIORLETTI. | D | DocGen- |

Record 1 Of 1 Goto Rec Go! << < > >>

1. Upon changing priority status from Regular "R" to Urgent "U," Clinical Reviewer/nurse "RN" places case in doctor queue ("O") at 12:42:18 PM.

2. A different Clinical Reviewer/nurse "RN" goes into in doctor queue ("O") and then Pads the case for approval at 12:52:16 PM.

3. Medical Director/physician "MD" changes the padded approval ("A") to deny ("D") the testing request, 3 seconds later.